

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:



บริษัท โทรคมนาคมแห่งชาติ จำกัด (มหาชน)  
National Telecom Public Company Limited

National Telecom Public Company Limited  
99 Chaeng Wattana Rd.,  
Thung Song Hong, Lak Si  
Bangkok  
10210  
Thailand

Holds Certificate Number:

**ITMS 674073**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The Service Management System that support public cloud services and private cloud services according to Infrastructure as a Service (IaaS) model providing to external customer at NT Data Center Nonthaburi, NT Data Center Sriracha and NT Data Center Bangrak, and backup services providing to external customer at NT Data Center Nonthaburi and NT Data Center Bangrak. This is in accordance with the Service Catalogue of National Telecom Public Company Limited.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2017-07-29

Latest Revision Date: 2023-07-10

Effective Date: 2023-07-29

Expiry Date: 2026-07-28

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Certificate No: **ITMS 674073**

Location	Registered Activities
National Telecom Public Company Limited 99 Chaeng Wattana Rd., Thung Song Hong, Lak Si Bangkok 10210 Thailand	Service Management System and supporting functions.
National Telecom Public Company Limited Bangrak Telecommunication Building 14th Fl., 72 Charoenkrung Rd., Bangrak, Bangkok 10500 Thailand	Data Center and operation for private cloud service (Government Data Center and Cloud Service: GDCC) and Backup service.
National Telecom Public Company Limited Bangrak Telecommunication Building 16th Fl., 72 Charoenkrung Rd., Bangrak, Bangkok 10500 Thailand	Data Center and operation for private cloud service (Government Data Center and Cloud Service: GDCC).
National Telecom Public Company Limited Sriacha Telecommunication Center 215/6 Moo 9, 1st Fl., and 3rd Fl., Bypass Rd., Thung Sukla, Sriracha, Chonburi 20230 Thailand	Data Center and operation for public cloud service (Cloud service, Cloud service prepaid, Backup service), private cloud service (Government Data Center and Cloud Service: GDCC).
National Telecom Public Company Limited Nonthaburi Building 4, 4th Fl., 299 Tiwanon Rd., Bang Kraso, Mueng, Nonthaburi 11000 Thailand	Data Center and Operation for backup service.
National Telecom Public Company Limited Nonthaburi Building 7, 299 Tiwanon Rd., Bang Kraso, Mueng, Nonthaburi 11000 Thailand	Data Center and operation for public cloud service (Cloud service, Cloud service prepaid, Backup service), private cloud service (Government Data Center and Cloud Service: GDCC).

Original Registration Date: 2017-07-29

Effective Date: 2023-07-29

Latest Revision Date: 2023-07-10

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +66(2) 2944889-92.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: **ITMS 674073**

Location

National Telecom Public Company Limited  
Nonthaburi Building 3, 1st Fl.,  
299 Tiwanon Rd.,  
Bang Kraso, Mueng,  
Nonthaburi  
11000  
Thailand

Registered Activities

Operation and Administrator for public cloud (Cloud service, Cloud service prepaid, Backup service), private cloud service (Government Data Center and Cloud Service: GDCC) and backup service.



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